

		board approved this involvement.
9.	Membership and Communication Report including issues raised.	MW updated the board on current communications. CO'B updated the board on membership development. JM updated the board on issues raised. Adult Autism Strategy – A member has raised concerns over the local implementation of this strategy. JM will seek more detail on local initiatives. Vulnerable Persons Register (NTC) – A member has raised the need for the development of a register of vulnerable people who are NTC tenants to enable prioritisation for repairs to their homes. AC will follow this up. Paediatric Diabetic Patients are being prescribed a different sharp without the correct unit for disposal. SH to look into this
10.	<p>Consultation responses</p> <ul style="list-style-type: none"> • Transparency in outcomes: a framework for adult social care – closed Feb 9th • DLA reform – closed Feb 18th • Members responses to proposals to relocate ward 21 <p>Draft responses to approve Healthy Lives, Healthy People – Strategy closing 31st March</p>	<p>JM reported that all responses have been sent to appropriate departments.</p> <p>The board approved the Healthy Lives, Healthy People response compiled from member's event.</p>
11.	Updates from Partner Organisations	SH reported that there is currently a national consultation on the children's congenital cardiac services ending on 1 st July and from 31 st March a consultation on Muscular Dystrophy Services will be taking place. All information can be found on the PCT website.
12.	<p>Reports and issues to raise/discuss from Board members and their organisation/networks</p> <p>Direct payments</p> <p>CQC Meeting</p>	<p>LP attended a meeting of the Healthy Communities in the North East. LP submitted a report which will be on the website soon.</p> <p>AC met with CE from The Carer's Centre to discuss Direct payments. The Carer's Centre has several carers' who are finding this a difficult subject to understand and delays in processing information from NTC. Issues will be collected and forwarded to Keith Metcalfe who has been commissioned by LINK to research for a personalisation report and also to NTC for their attention.</p> <p>JR, AC and Molly Herridge (LINK member/Enter and View volunteer) attended a meeting about the CQC information management.</p>
13.	Responses from NTC to consider	

	<ul style="list-style-type: none"> Transition Between Children's and Adult's Services in North Tyneside: LINK Members' Experiences and Concerns – request for further information Resource Allocation System – request for further information <p>Correspondence sent</p> <ul style="list-style-type: none"> Treating common mental health problems 	<p>JM reported that LINK is still awaiting the response from Jacqui Old at NTC on the council's future plans for improving communication with families experiencing transition.</p> <p>The 20 day response time has now lapsed and two reminders have since been sent. Unfortunately NTC have still failed to respond. The board agreed that if a response had not been received by the next Overview and Scrutiny Committee meeting on March 31st this matter would be referred to them for further investigation.</p> <p>A late response from NTC had been received after a reminder had been issued and was circulated. The board still felt the matters raised had not been fully clarified by the response. The third sector provider's personalisation working group will be asked to pick this up.</p> <p>A response from Rachel Chapman has been received. Further information from the PCT will be shared with members at the annual review meeting.</p>
14.	<p>Draft reports to approve</p> <ul style="list-style-type: none"> To investigate and report on the health and social care issues of black and ethnic minority groups in North Tyneside. Patient experience at North Tyneside General Hospital <p>Update on progress of report on information to support personalisation</p>	<p>The board approved the report and commented positively on its quality.</p> <p>A board member enquired if the report title should be amended to 'in- patient' experience. JM explained that some respondents had also been out-patients so this would not be accurate.</p> <p>Board members requested that ward specialism's as well as numbers be included.</p> <p>Board members requested that the final recommendation to be amended from</p> <ul style="list-style-type: none"> Consider ways of increasing the number of nursing staff to patients on wards where patients have cognitive or communication difficulties. <p>To</p> <ul style="list-style-type: none"> Consider ways of increasing the number of nursing staff to patients. <p>The remainder of the report was approved.</p> <p>The board were asked to read the update and forward any comments to JM.</p>
15.	Draft text for Annual Report	The board were asked to check the contents of the draft against the DH requirements. Any comments on this to be forwarded to MW.

16.	HealthWatch Update	There is no further information to report
17.	Any Other Business	<ul style="list-style-type: none"> • Board Development Meeting (1st March 2011) Board members present felt that this particular meeting went very well. JM has drafted a proposal suggested at this meeting to arrange board working meetings, dates were circulated and the proposal was agreed. JM will collate responses of availability from all board members and make arrangements. • Changes to dates of future board meetings were agreed; Tuesday 26th April changed to 10th May 2011 Tuesday 19th July to 12th July 2011 Tuesday 22nd November to 15th November 2011 All dates were approved by the board. (new dates in bold) • An invitation to NTW Quality Accounts Meeting was circulated. No positive responses were received. JM will inform Caroline Wild.

Further meeting dates are listed below.

All meetings are usually between 12.00pm – 2.00pm room 3, here at VODA, unless otherwise stated. A buffet lunch will be available from 12.00pm.

Dates for 2011

Tuesday 10th May 2011 12-2pm Room 3 Shiremoor building

Tuesday 7th June 2011 12-2pm Room 3 Shiremoor building **(Jacqui Old attending)**

Tuesday 12th July 2011 12-3pm Room 3 Shiremoor building **(reps invited)**

Tuesday 30th August 2011 12-2pm Room 3 Shiremoor building

Tuesday 11th October 2011 12-2pm Room 3 Shiremoor building

Tuesday 15th November 2011 12-3pm Room 3 Shiremoor building **(reps invited)**