

NHS Future Forum-Phase Two

The NHS Future Forum, a group of health and social care experts led by GP Professor Steve Field, have been asked by the Department of Health to provide independent advice on four themes:

- **information:** how to make information improve health, care and wellbeing
- **education and training:** how to develop the healthcare workforce to deliver world-class healthcare
- **integrated care:** how to ensure the Government's modernisation programme leads to better integration of services around people's needs
- **the public's health:** how to ensure the public's health remains at the heart of the NHS.

1) Information

On Information, the Forum has been asked to consider and provide advice to the Department of Health in the autumn:

- How can information be made to improve health, care and wellbeing?
- How can cultural and behavioural change be fostered to stimulate collection and use of data amongst all professionals?
- How can we ensure information is available that enables people to take more control of their own care and enable shared decision-making?
- How can we ensure that information supports improved care and better integration of services (for example, commissioning, research, clinical audit, public health) whilst protecting patient confidentiality?; and,
- How can we open up access to information and support people to use it?

NHS Future Forum workstream Joint Leads are:

- **Jeremy Taylor :** Jeremy is chief executive of National Voices, the national coalition of health and social care charities. He joined the organisation in 2009 – a year after its launch – and has been building its impact and visibility as a major voice for patients, service users, carers and their representatives. He is also a board member of the Health Quality Improvement Partnership, the national body that promotes clinical audit. Jeremy is a former senior Treasury official and was previously head of research at the Social Enterprise
- **Professor David Haslam:** David is National Clinical Adviser to the Care Quality Commission, an expert member of the National Quality Board and chair of their Quality Information Committee. He has many years' experience as a GP in Cambridgeshire, and is also President of the British Medical Association, immediate past-President of the Royal College of General Practitioners and visiting Professor in Primary Health Care at de Montfort University, Leicester. David is a past Chairman of the RCGP and past vice chairman of the Academy of Medical Royal Colleges. He has written 13 books, mainly on health for the public and translated into 13 languages, and written extensively for the medical and lay press. He was awarded the CBE in 2004 for services to medicine and health care.

2) Education and Training

On Education and training, the Forum has been asked to consider and provide advice to the Department of Health in the autumn:

- How can we make sure that we have the right incentives and accountabilities for developing the healthcare workforce to enable the delivery of world class, patient-centred healthcare?
- How can we ensure that education and training in the new system are flexible and fit-for-purpose for the new way that care is delivered, and enable training beyond the job, for example stimulating a culture of continuing professional development or academic and research development?
- How can we ensure the right balance of responsibilities and accountability and line of sight throughout the new system (for example, Health Education England and the provider-led networks, employers / professions / education sector, whole workforce) including for research training?
- How can we ensure appropriate and effective patient and public engagement in the new system?
- How to improve information on the quality of education and training?; and,
- How can we ensure the new education and training system becomes an effective transmission vehicle for NHS values?

NHS Future Forum workstream Lead:

- **Julie Moore:** Julie is Chief Executive of University Hospitals Birmingham NHS Foundation Trust. She is a graduate nurse by background, and worked in clinical practice before moving into management. Julie is also a board member of the Office for Strategic Co-ordination of Health Research, a member of the Ministry of Health and Department of Health Partnership Board overseeing health care of military personnel, and a member on the Commission on Living Standards undertaken by the Resolution Foundation. Coalition and Executive Director of Groundwork East London, an environmental charity.

3) Integrated Services

On Integrated Services, the Forum has been asked to consider and provide advice to DH in the autumn:

- **How can we take advantage of the health and social care modernisation programme to ensure services are better integrated around people's needs?**
- What does good look like? Where are there good practice-based examples of integrated services that support and enable better outcomes?
- Where should services be better integrated around patients, service users and carers – both within the NHS, and between the NHS and local government services, in particular social care (for example, better management of long term conditions, better care of older people, more effective handover of a person's care from one part of the system to another, etc)?
- How can integrated services achieve better health, better care, and better value for money?
- What, if any, barriers to integration should be removed, and how can we incentivise better integration of services at all levels?
- Who needs to do what next, at both local and national level, to enable integration to be progressed in a pragmatic and achievable way? and,
- How can innovation in integrated care be identified and nurtured?

NHS Future Forum workstream Joint Leads are:

- **Geoff Alltimes:** Geoff has been Chief Executive of Hammersmith and Fulham Council since 2002, having previously been the Director of Social Services and the honorary secretary of the Association of Directors of Social Services. From April 2009 until October 2010, Geoff was the joint Chief Executive leading a single integrated Executive Management Team serving NHS Hammersmith and Fulham and the Council. He is the secretary of the London Councils Chief Executives Committee
- **Robert Varnam:** Robert is a GP in inner city Manchester. He has been involved in local NHS leadership and service design for a number of years and is an Honorary Lecturer at the University of Manchester. He is a quality improvement trainer at the NHS Institute for Innovation and Improvement, and an experienced international speaker to widely varying audiences on issues of leadership, clinical engagement, service improvement and patient safety. More recently, he helped establish the RCGP Centre for Commissioning and now designs programmes to support clinical commissioning groups. Robert is passionate about the need to blur traditional organisational boundaries between and within health and social care, and sees this as the only means to achieve radically better services for our communities.

4) NHS's role in the public's health

On the NHS's role in the public's health, the Forum has been asked to consider and provide advice to DH in the autumn:

- How can we ensure that the public's health remains at the heart of the NHS?
- What role could NHS and health and care professionals effectively play in systematically delivering improved population health outcomes, including tackling inequalities?
- What are the mechanisms that commissioners, providers and the wider system could use to help support professionals in improving outcomes?
- How can we ensure that the NHS's role in the public's health aligns with the roles of Public Health England and local authorities?; and, How can the NHS contribute to people's health and wellbeing in its role as a large employer?

In parallel with this new phase of the NHS Future Forum, the Department of Health has also established a **public health engagement group**. This group will explore key questions and issues around the Government's proposals to complete the design of the new public health system, many of which will be relevant to the Forum's advice on the NHS's role in the public's health. The public health engagement group and NHS Future Forum will therefore join up where appropriate, to share learning and engagement opportunities

NHS Future Forum workstream Joint Leads are:

- **Vicky Bailey:** Vicky is the Chief Operating Officer of Principia, Partners in Health, a not-for-profit company she established, which is part of NHS Nottinghamshire County. Principia is one of the integrated care pilots for the Department of Health and was one of the 26 pathfinders for social enterprise. She has worked in director and senior level roles in previous organisations. Vicky is a nurse/midwife by background, who has worked in both hospital and primary care settings
- **Ash Soni:** Ash is the Clinical Network Lead for NHS Lambeth and immediate past-chair of NHS Lambeth Professional Executive Committee. Ash is a past Chair of the National Pharmacy Association Board of Management and of NPA Insurance. Ash was also a member of the board of the Pharmaceutical Services Negotiating Committee, where he chaired the Service Development Subcommittee. Ash has many years' experience as a community pharmacist. He has run his own pharmacy in Streatham for 25 years and qualified as an independent prescriber in June 2007.