

NHS Future Forum

Patients and Public

Information

Led by Prof David Haslam
& Jeremy Taylor



Integration

Led by Geoff Alltimes
& Dr Robert Varnam



NHS role in the Public's Health

Led by Vicky Bailey & Ash Soni



Education & Training

Led by Julie Moore



Chair: Prof Steve Field



The next phase for the NHS Future Forum

- The Prime Minister and Secretary of State for Health have announced that the NHS Future Forum will continue its dialogue with the health and social care sector
- Building on the success of the NHS listening exercise, the Government has asked the NHS Future Forum to provide advice on four focus areas:
 - **Educating and training of health and care professionals**
 - **Information**
 - **Joined up services**
 - **The role of the NHS in improving health and wellbeing**
- From August to October, the NHS Future Forum will meet with patients, carers, service users, doctors, nurses and other health professionals and experts
- They will report back to the Government later this year and publish their advice

The NHS Future Forum

- Membership of the NHS Future Forum has been refreshed to ensure expertise in these new focus areas
- A list of members is available at <http://healthandcare.dh.gov.uk/category/future-forum/>
- **Professor Steve Field** continues to chair the NHS Future Forum
- He is joined by leads for the new focus areas:
 - **Educating and training health and care professional: Julie Moore**
 - **Information: Jeremy Taylor and Professor David Haslam**
 - **Joined up services: Geoff Alltimes and Dr Robert Varnam**
 - **The role of the NHS in improving health and wellbeing: Ash Soni and Vicky Bailey**

Engaging patients and the public, why?

- “No decision about me without me”.
- Improved and better outcomes for patients.
- Views and experiences of patients can be used to shape our thinking about how things could look in the future.
- Promotes patient choice and involvement in all levels of decision making.
- Recognising the value of the skills, knowledge and experience that patients and the public provide.

Engaging patients and the public, how?

- National, regional and local events
- Visits
- Focus Groups looking at specific issues and communities
- Local Involvement Networks (LINKs)
- Patient, public and user and carer networks
- Online feedback via <http://healthandcare.dh.gov.uk/category/future-forum/>
- Patient and Public Engagement materials to support groups to run their own consultation

What this conversation is about

- Gaining a patient and public perspective on how NHS modernisation can take place.
- Working together to achieve better outcomes for patients and users of services.
- Looking at what works well and less well and identifying existing good practice.
- Recognising the importance of the patient and public voice in a new health system.

What this conversation is NOT about

- Further changes or amendments to the Health and Social Care Bill.
- Levels of future funding of patient and public engagement.
- The development and funding of the new HealthWatch arrangements.
- Problems without solutions.

Questions for discussion

Educating and training of health and care professional

- What aspects of educating and training the health workforce needs improving? In particular, what are the skills and behaviour that need more development?
- How should these improvements be made?
- What would be the best way to feed the views and experiences of patients, service users and carers into the educations and training process?
- What works well already? What doesn't work?

Information

- What information about health and care do you need – and in what form? What kind of information would help you to take more control and have a bigger say?
- What help do you need to make best use of the information out there?
- How should services communicate with you? How do you want to communicate with them?
- What works well already? What doesn't work?

Joined up services

- Do health and care services join up well enough?
- What could be done to give people a seamless service?
- What are the obstacles to joined up services and how would you like them to be overcome?
- What works well already ? What doesn't work?

The role of the NHS in improving health and wellbeing

- Should the NHS do more to improve health and wellbeing and prevent illness as well as treating illness?
- If so, where should its efforts best be focussed? Who should do what, and how?
- What works well already? What doesn't work, and how could we make it better?
- Should the NHS do more to improve the health and wellbeing of its staff? How?

Have your say

Let's talk ...

Next steps

- Feeding back information into the wider NHS Future Forum.
- Sharing with you the final report and recommendations to Government.
- Using the Patient and Public Page on the website and telling your stories.
- Having your own conversations and feeding back.
- Identifying further opportunities to talk.

Thank you !