

LINK Enter and View – what you need to know before applying

Please read this information before you fill in your application form. You will need to show how you can fulfil the role of an enter and view representative and tell us how you meet the qualities, knowledge and experience described below.

Role specification

North Tyneside LINK is looking for Enter and View group members who can show they:

1. Will share information, ideas and learning openly.
2. Will listen to others and include people with different interests and backgrounds.
3. Are committed to diversity and equality of opportunity.
4. Will feed back to groups and networks you are involved with.
5. Will commit time to the enter and view role including visiting services, writing notes of what you have seen and heard, attending meetings and training
6. Will attend and actively take part in training for enter and view representatives and LINK members.
7. Will work co-operatively for the benefit of all those concerned with health and social care across North Tyneside.
8. Understand LINK's role and are committed to what we are trying to achieve.
9. Will commit to the principles of selflessness, integrity, objectivity, accountability, openness, honesty and leadership.

Personal qualities and characteristics

1. Able to communicate and contribute effectively to group meetings and discussions.
2. Able to write clearly and concisely
3. Good listening skills
4. Good, independent judgement
5. Punctual and reliable
6. Able to work effectively as a member of a team
7. Able to deal with confidential information sensitively and appropriately
8. Able to work with a wide range of people from different backgrounds.

Knowledge, expertise or personal experience

We are looking for enter and view group representatives who have knowledge, expertise or personal experience in at least one of the following areas:

- Social care services for adults
- Community health services
- Residential care services
- Hospital services
- Ambulance services

References and Criminal Records Bureau check

Please give the names and contact details for two referees who know you well and are willing to support your application.

You will be required to undertake a CRB (Criminal Records Bureau) check before you can become an Enter and View representative.

Our expectations of LINK members, LINK Board, LINK team and enter and view representatives:

- We will promote improvement in the quality of health and social care services
- We will listen and respond to the views and experiences of patients, service users, their carers and families and the public.
- We will take action if we see that people do not have the same access as others to health and social care services.
- We will encourage individuals and groups with as wide a range of health and social interests as possible to get involved with LINK.
- We will work with other LINKs when issues affect people from across the region and nationally.
- We will keep to LINKs terms of reference and code of conduct and be a role model for LINK.

To find out more about enter and view

Contact Johanne Mears or Alison Chalmers at North Tyneside LINK.

Phone 0191 200 1429

Email link@voda.org.uk