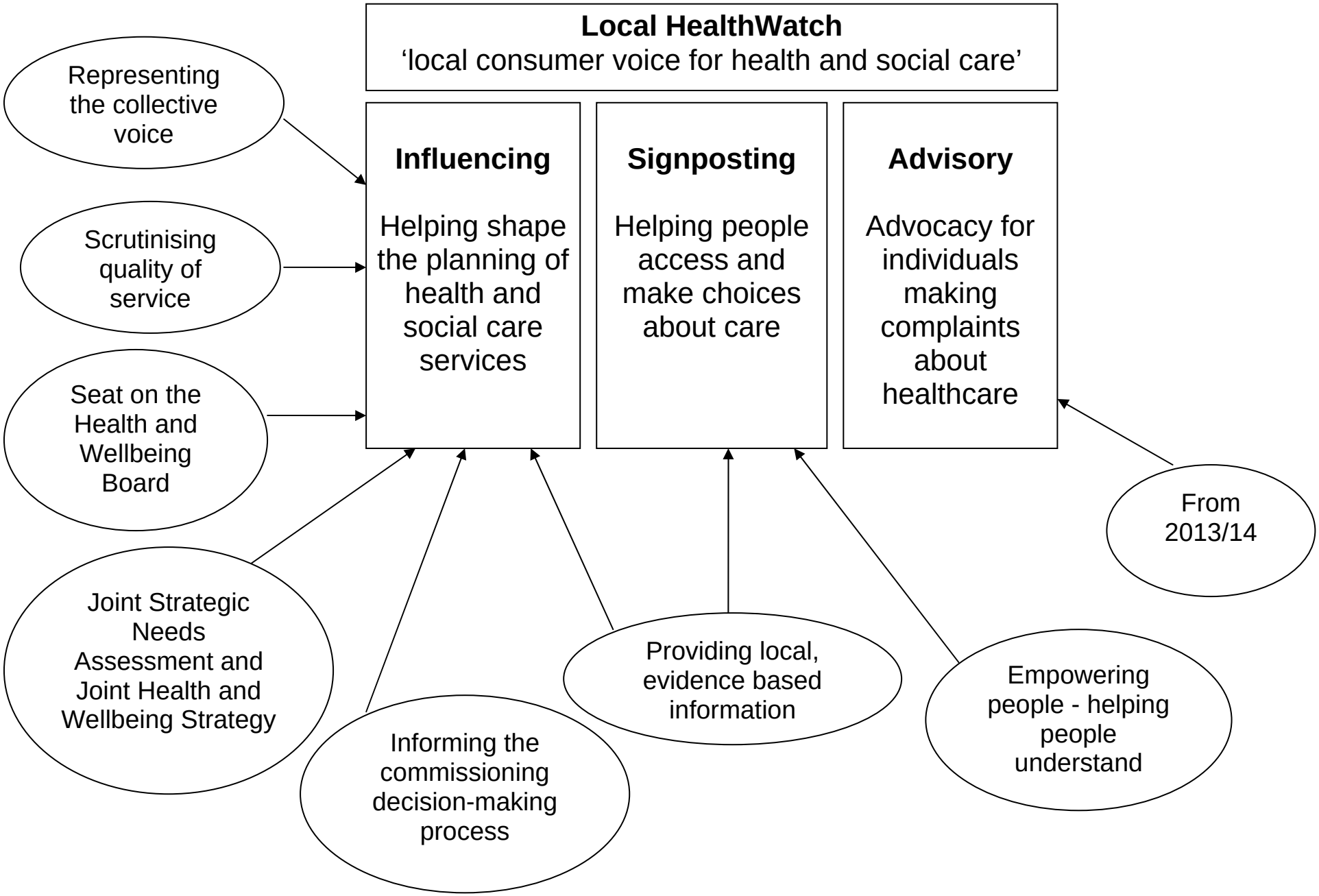
Local HealthWatch
'local consumer voice for health and social care'
Influencing
Helping shape the planning of health and social care services
Signposting
Helping people access and make choices about care
Advisory
Advocacy for individuals making complaints about healthcare
Representing the collective voice
Scrutinising quality of service
Seat on the Health and Wellbeing Board
Joint Strategic Needs Assessment and Joint Health and Wellbeing Strategy
Informing the commissioning decision-making process
Providing local, evidence based information
Empowering people - helping people understand
From 2013/14